



Total Energy Management & H.V.A.C.
Services, Inc.
1975 Butler Loop Rd. Richland, WA 99354
Phone: 509-946-4500 Fax: 509-946-9383

Preventative Maintenance Agreement

*You can Rely on Our Integrity
For Comfort, Efficiency, Dependability
and Peace of Mind!*

Plan Benefits

- Extended Life Expectancy of your system through exceptional maintenance by our competent, well trained, and dependable technicians.
- Early Diagnosis of potential problems with your system. Thorough, regular inspections by our expert technicians could save you money in the long run, early detection means less expensive correction.
- Preferred Treatment in case of an emergency. Should your system need emergency service, as a preferred customer you save 10% on any necessary parts through T.E.M.
- Automatic Annual Renewal of your service agreement each year unless canceled by either party. Total Energy Management will not raise service agreement prices without notifying you.
- Maintain your systems efficiency through exceptional care from professionals that care and "worry" about your comfort needs.

Customer Information: Email Address: _____

Name: _____

Address: _____

City: _____ Zip: _____

Cell/Home Phone: _____ Work Phone: _____

Equipment Location	Brand	MFG. Date	Model No.	Serial No.

How Our Plan Works...

Twice a year Total Energy Management will send one of our expert technicians to your home to thoroughly inspect your system and perform our preventative maintenance procedures that best suit your equipment needs (see reverse for details). Our experts will service your system once in the spring, to prepare for the hot summer season, and again in the fall to refresh your system and ensure dependability through the harsh winter months. Total Energy Management will send you a friendly reminder by mail, to call and schedule your service appointment at your convenience.

This Agreement will begin on DATE: _____

This Agreement will End on DATE: _____

This Agreement will Renew on DATE: _____

<i>GOOD Value</i>	<i>BETTER Value</i>	<i>BEST Value</i>
<input type="checkbox"/> One Year Renewal	<input type="checkbox"/> Two Year Renewal	<input type="checkbox"/> Three Year Renewal
Investment: \$ _____	Investment: \$ _____	Investment: \$ _____
No. of Services: _____	No. of Services: _____	No. of Services: _____

Payment Information: (Please Circle One)

Cash Check Card: Visa MasterCard Check # (If Applicable) _____

AMOUNT\$: _____ CARD#: _____

NAME ON CARD: _____ AUTHORIZATION CODE: _____

Signature of Customer: _____ Date: _____

Signature of TEM Rep: _____ Date: _____